

Have your say on proposed changes to Dorset mobile library service



Public consultation from **13 July to 4 September 2015**. You are welcome to submit your views during this eight week period. Please complete a questionnaire and return it to any mobile or static library in Dorset by **4 September 2015**.

This survey is also available online at www.dorsetforyou.com/mobile-library-consultation



Dorset County Council

Dorset Library Service

Mobile Library Service

Introduction

Dorset County Council's Library Service is interested in your views about the mobile library service.

Dorset County Council remains committed to providing library services through a combination of libraries, mobile libraries, access to services and resources online and delivery with other organisations and local groups. However use of library services is changing. The County Council continues to face financial pressures. During recent years, the library service has made a number of changes such as establishing 8 community managed libraries, reducing the money spent on books and other materials and staff restructuring to make the budget savings required.

Facts and figures about the mobile library service

- 268 stop locations in the rural and outlying areas of the county
- Four mobile public library vehicles
- Number of loans in 2014/15: 75,622
- 1,942 customers who have used their mobile library ticket in past 12 months
- Of these customers, we also know that over 500 of these readers have also used a static library
- Over 35% decline in use over past 7 years



268

Stop locations in the rural and outlying areas of the county



75,622

Number of loans in 2014/15



1,942

Number of mobile library users



35%

Decline in use over past 7 years

Why change?

One of the mobile library vehicles needs to be replaced as it is over 10 years old and we need to ensure that we have a reliable vehicle. A new vehicle will cost approx. £100,000 to buy. We have considered how the mobile library service operates and how it is used and how we can become more efficient. This is because the County Council is seeking to increase efficiency and reduce costs across all services.

Over a third of the stops are used by less than four customers and less than 10 items are issued (on average) per visit. This is an inefficient use of the vehicle and staff. Where this happening, we are proposing withdrawing these stops and finding an alternative way of providing continued access to library services for these customers. This will mean that the overall number of stops will be reduced.

For many customers the service will continue although the day and time on which it visits is likely to change.

We need to consider how the service can deliver a mobile library service for local communities where it is needed. In doing so, the mobile library fleet will reduce from four vehicles to three. This will enable the County Council to save money on running costs and avoid the need to spend money on a new vehicle. Withdrawing a mobile vehicle will save £50,000 per year.

What are the proposed changes?

There are a number of stops that are currently identified as low use and do not meet the use criteria for provision of the service. This means that the stop is used by 3 users or less AND less than 10 items are issued (on average per visit).

These stops are proposed for withdrawal and are shown in Appendix 1. It is important to be clear that anybody who currently uses the mobile library service will not be left without alternative access to the library service. We would be interested in hearing the views from users at these stops about they could use the library service in other ways.

Alternative ways of accessing the Library Service



Different mobile library stop

There is a map in Appendix 2 with the proposed mobile library stops in the future. It may be possible for you to use a neighbouring stop.



Static Libraries

There are 25 libraries managed by Dorset County Council and eight community managed libraries. The map shown in Appendix 2 shows these libraries.



Home Library Service

If you are housebound or unable to get to your local library, we may be able to arrange for books to be delivered to your home, free of charge, at regular intervals by Royal Voluntary Service volunteers.

We offer a wide range of fiction as well as information books on country life, cookery, travel, biography and other popular subjects. You can request specific books or subjects.

Large print books are available as well as talking books for people with sight problems, illness or other disabilities.



Good Neighbour

If you are unable to visit the library but have a friend, family member or neighbour who would be willing to collect books on your behalf you can sign up under our "good neighbour" library membership.

You will be sent a reminder if any items are overdue for return. You will not be charged for overdue items.

You can borrow up to 12 items at a time for free including talking books. You can also hire DVDs.

If you would like to use a good neighbour membership, or to help out your own friends, family or neighbours, please speak to staff at your nearest static or mobile library.



Online Services

You can access the library service online.

You can download e-books and e-audiobooks free of charge, access a wide range of reference materials and find out about upcoming events and promotions.

For more information visit www.dorsetforyou.com/libraries

Timescales

Following this period of public consultation, we need to review the results. There will be a need for a period when the changes for the staff in the mobile library service are worked through.

Any changes approved will not come into effect before April 2016 and mobile library users will be informed about any changes in advance. In order for the new schedules to work most efficiently, the current day and time of mobile stops in most locations is likely to change.

Summary

The council are proposing:

- to withdraw the mobile library service to stops that are not meeting the criteria for use
- to provide access to the library service in a different way for those customers at these stops
- to reduce the number of mobile library vehicles which means new timetables and routes which is likely to mean changes to the day and time that the mobile library currently visits
- to implement the changes from April 2016.

Have your say on the proposals

Your views are important so that we can better understand how the proposals affect you and how we can make these changes work best.

After the consultation, we will provide you with a summary of the results and outcomes.

The consultation is open from **13 July to 4 September 2015**. You are welcome to submit your views during this eight week period. Please complete a questionnaire and return it to any mobile or static library in Dorset by **4 September 2015**.

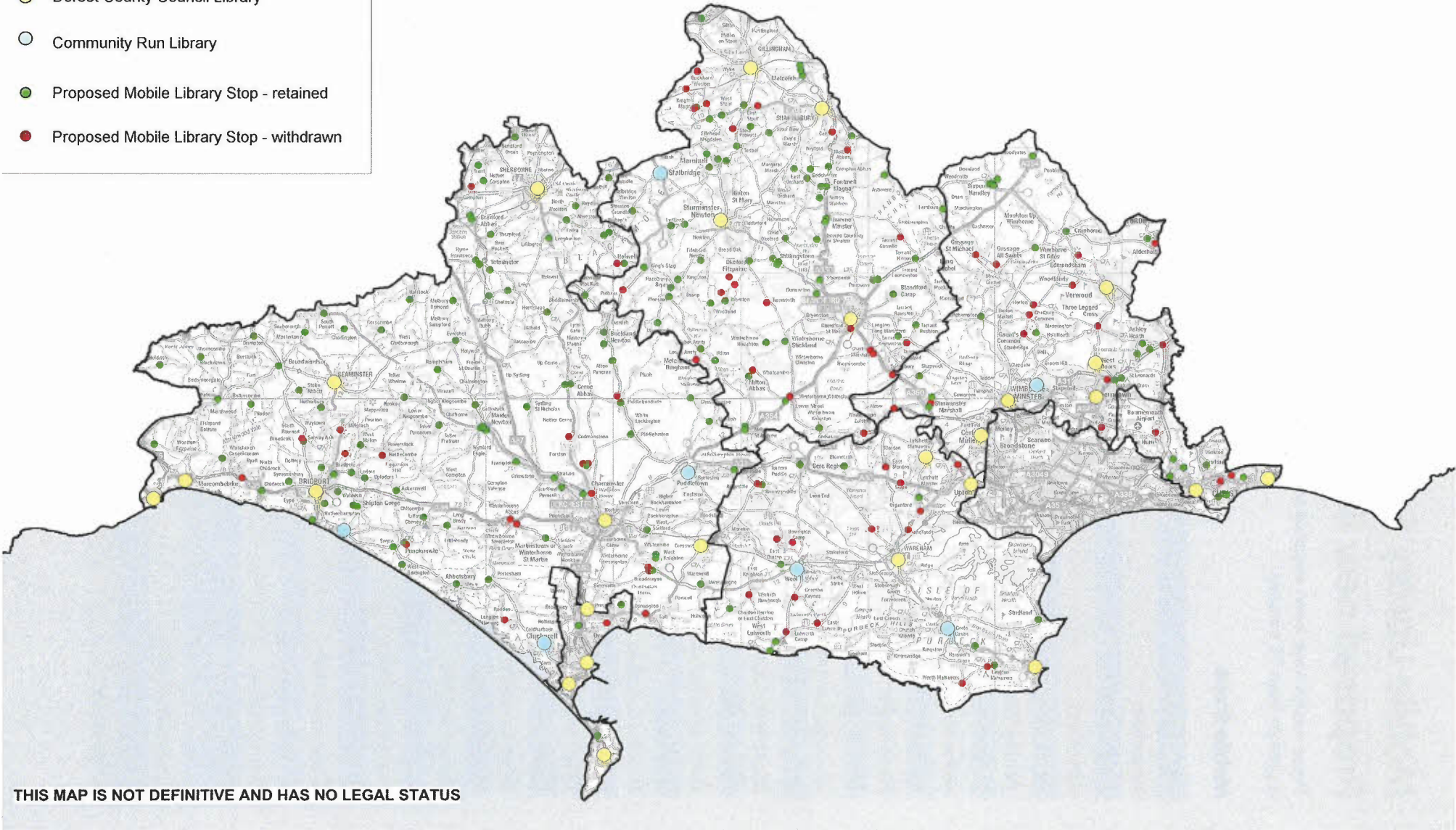
The survey is also available online at
www.dorsetforyou.com/mobile-library-consultation

Mobile Library Service - list of stops proposed for withdrawal

Mobile Stops	Total Issues p.a.	Readers who have used stop in past 12 months
Alderholt - Hillbury Park Homes	243	4
Belchalwell - Bellease Farm	81	2
Belchalwell - Letter Box (The Cross)	28	1
Blandford St Mary - Pigeon Close	0	0
Bovington - Cologne Rd	0	1
Bovington - Holt Rd	103	0
Briantspuddle - War Memorial	121	1
Broadmayne - Conway Drive	72	3
Broadmayne - Woodlands	151	2
Buckhorn Weston - Stapleton Arms	28	3
Cann - Wilkins Farm Lay-by	148	2
Chalbury Common - Tower Close	31	2
Charlton Down - Herrison House	27	0
Charlton Down - Lay-by Strodes Lane	65	3
Charlton Marshall - Maygrove	140	3
Charlton Marshall - The Close/Post Office	28	3
Charminster - Symonds Court	65	1
Coombe Keynes - Village Green	51	2
East Almer - Farm	0	0
East Lulworth The Green	71	1
East Stour Common - Tree Tops	0	3
Edmondsham - Pump	59	3
Gaunts Common - Old Post Office	9	1
Godmanstone - Fry's Lane	98	1
Gussage All Saints - Village Hall	94	3
Gussage St Michael - Letterbox	153	3
Holton Heath - Caravan Park	49	2
Holwell - Fox's Close	58	1
Horton - Church	103	3
Hurn - Moor's Close	190	3
Ibberton - Cutler's Close	192	3
Kington Magna - Bowden Cottage	100	0
Kington Magna - Farm View	105	2
Langton Herring - Square	157	3

Mobile Stops	Total Issues p.a.	Readers who have used stop in past 12 months
Langton Matravers - Capston Field	124	3
Limberlost - Maylyn Road	158	1
Lower Ansty - Paradise Row	149	2
Lulworth Camp - Oval	6	0
Mangerton - Letter Box	195	3
Melbury Abbas - White Pits Lane	0	1
Melplash - Village Hall	22	1
Milton Abbas - Catherine's Well	114	3
Morden - Lay-by	192	1
Nettlecombe - Square	123	3
Osmington - Village Hall	123	3
Over Compton - Letter Box	81	1
Piddletrenthide - Poachers	123	3
Preston - Eadon Close	94	2
Punknowle - Napier Close	118	4
Pulham - Halsey Arms	124	3
Quarr - Crossroads	14	0
Ryall - Letter Box	53	0
Salway Ash - Layby	351	1
Sandford - Post Office, St Helens Road	3	0
Silent Woman - Caravan Park	2	1
Slepe - Caravan Park	38	2
Somerford - Gracelands Park	180	2
Somerford - Southey Road Community Centre	0	0
Spetisbury - Crawford Bridge	15	0
St Ives - Sunnyside Park	0	0
Stour Provost - Village Centre	44	1
Sturminster Marshall - Zena Hairdresser	0	1
Tarrant Gunville - Village Hall	180	3
Tarrant Keynston - Village Hall	0	1
Three Legged Cross - "Orchard Cottage" Church Rd	13	1
Turnworth - Telephone Box	180	2
West Moors - Gladelands	0	0
West Parley - The Parade	210	3
Winfrith Newburgh - Langcotes	28	3
Winterborne Whitechurch - Bus Stop	19	2
Winterborne Zelston - T Junction	88	1
Winterbourne Abbas - School	62	3
Winterbourne Steepleton - Hamlands	39	3
Woodlands - New Road	58	2
Worth Matravers - Village Green	8	1

- Dorset County Council Library
- Community Run Library
- Proposed Mobile Library Stop - retained
- Proposed Mobile Library Stop - withdrawn



THIS MAP IS NOT DEFINITIVE AND HAS NO LEGAL STATUS

Static Libraries and Mobile Library Stops mapped across Dorset indicating proposed changes

Larger copies of this map are available to view on the mobile library

Ref:
Date: 03/07/2015
Scale: 1:286560
Drawn By:
Cent X: 371612
Cent Y: 99893

GEOGRAPHICAL INFORMATION SYSTEMS



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Mobile Library Service - Proposed new timetable for stops

These results have been adjusted to round up stop times to the nearest 5 minutes if the travel time is greater than 15 minutes.

Mobile Stops	Location	Day	Stop	Leave
Abbotsbury	Post Office	Mon	10:50	12:05
Alderholt	Village Hall	Thur	11:00	12:00
Alton Pancras	Holcombe Mead	Mon	09:20	09:40
Alweston	Car Park opp Village Hall	Fri	09:20	09:40
Ashley Heath	Monkworthy Drive	Wed	09:10	09:30
Ashley Wood	Park Homes	Wed	14:52	15:07
Ashmore	The Pond	Mon	09:35	10:00
Askerswell	Square	Thur	10:25	10:40
Bagber Common	Nook Cottage	Tue	12:15	12:30
Bedchester	Crossroads	Thur	10:52	11:07
Bere Regis	Car Park	Fri	10:20	12:00
Bishops Caundle	Church Green	Tue	09:15	09:40
Bishops Caundle	Curtis Court	Fri	12:26	12:46
Blandford Camp	Downlands School	Wed	15:20	15:45
Bloxworth	Village Club	Thur	14:05	14:25
Bothenhampton	Old Church Road	Wed	15:22	16:02
Bourton	Church Close	Thur	11:05	11:35
Bradford Abbas	Rose & Crown	Tue	11:02	11:42
Bradford Abbas	No 21 Ambrose Close	Tue	11:47	12:37
Bradford Peverell	Village Hall	Thur	09:10	09:40
Bradpole	Trinity Way	Tue	11:34	12:34
Briantspuddle	Cross Roads	Thur	10:40	11:10
Broadmayne	High Trees	Fri	13:41	14:41
Broadwindsor	The Square	Wed	11:26	12:11
Buckland Newton	School	Mon	09:44	10:09
Burton (weekly)	Burton Green	Tue	13:16	15:16
Burton (weekly)	Burton Green	Tue	14:05	16:05
Cann Common	Glyn Place	Mon	10:10	10:35
Cattistock	Church	Wed	09:45	10:45
Cerne Abbas	Royal Oak	Fri	14:34	15:54
Cerne Abbas	Acreman Street Bungalows	Fri	15:56	16:31
Chaldon Herring	Village Green	Thur	13:50	14:15
Charlton Down	Village Hall	Fri	09:31	10:01
Charminster	Meadow View	Fri	09:05	09:25

Mobile Library Service - Proposed new timetable for stops

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Mobile Stops	Location	Day	Stop	Leave
Chedington	Hazel Barton	Fri	11:53	12:13
Cheselbourne	Coronation Seat	Thur	09:53	10:18
Chetnole	Church	Wed	10:39	10:59
Chideock	Foss Orchard Car Park	Wed	13:52	14:37
Child Okeford	Bus Shelter by War Memorial	Thur	12:11	12:41
Compton Abbas	The Church	Mon	10:42	10:57
Coppleridge	Elm Close	Tue	10:05	10:25
Corscombe	Yew Tree House Yard	Fri	11:19	11:44
Cranborne	Lay-by Opposite Fire Station	Tue	10:06	10:26
Dewlish	Village Hall	Thur	09:20	09:45
Drimpton	Oxhayes	Wed	10:50	11:20
Durweston	Haycombe	Thur	09:15	09:45
East Burton	Sandhills Crescent	Thur	12:05	12:40
East Stour	Lay-by opp Village Hall	Thur	11:50	12:10
Evershot	Village Hall	Fri	13:48	14:03
Fairmile	Lincoln Avenue	Wed	09:45	10:05
Farnham	Museum Hotel	Thur	15:13	15:28
Fifehead Neville	The Church	Mon	14:32	14:52
Fontmell Magna	Orchard Close	Thur	11:30	12:00
Fontmell Magna	Crown Inn	Mon	11:00	11:30
Frampton	Village Hall	Wed	09:45	10:15
Frome Vauchurch	Chilfrome Lane	Wed	12:01	12:16
Glanvilles Wootton	War Memorial	Fri	13:56	14:21
Halstock	Village Green	Fri	10:40	11:10
Harman's Cross	Hall	Thur	11:18	11:38
Hartgrove	T Junction	Thur	10:34	10:49
Haydon	No 367	Tue	09:48	10:03
Hazelbury Bryan	Partway Lane	Mon	13:49	14:04
Hazelbury Bryan	Old Bakery	Fri	11:16	11:51
Henley	Cottages	Wed	15:25	15:40
Hermitage	Church Lane	Wed	14:22	14:42
High Ansty	Pleck Lane	Fri	14:45	15:00
Highcliffe	Saulfland Drive / Post Office	Wed	10:18	12:18

Mobile Library Service - Proposed new timetable for stops

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Mobile Stops	Location	Day	Stop	Leave
Hilton	Yew Tree Cottage	Fri	10:50	11:05
Holditch	Village Green	Tue	13:59	14:14
Holt Wood	Forest Corner	Tue	09:15	09:30
Holwell	Stony Lodge	Fri	12:00	12:20
Hooke	Cross Roads	Wed	11:00	11:30
Ibberton	Parish Notice Board	Mon	12:00	12:20
Iwerne Minster	The Chalk	Mon	11:35	12:25
Iwerne Minster	Oakwood Drive	Mon	13:28	14:03
Jumpers	Chestnut Avenue	Tue	11:00	12:45
Kings Stag	Green Man	Fri	14:35	15:30
Kingston	Letter Box, The Green	Mon	14:06	14:26
Kington Magna	The Cottage	Tue	11:35	11:50
Langton Matravers	Post Office	Thur	10:53	11:13
Leigh	Carpenters Arms	Wed	13:49	14:14
Litton Cheney	Bus Shelter	Tue	13:48	14:23
Loders	Loders Arms	Tue	10:10	10:30
Long Bredy	Telephone Box	Tue	09:20	09:50
Longburton	Church	Fri	09:45	10:10
Lydlinch	Old Orchard Close	Mon	15:04	15:24
Maiden Newton	Bungalows	Wed	13:19	13:49
Maiden Newton	War Memorial	Wed	13:51	14:31
Mappowder	Styles Farm Bungalow	Fri	14:05	14:35
Marnhull	Spar	Thur	13:20	13:45
Marnhull	Nash Lane	Thur	13:48	14:13
Marnhull	Lovells Mead	Thur	14:16	15:16
Marshwood	Gladhayes Farm	Tue	12:24	12:44
Martinstown	Village Hall	Tue	14:40	15:20
Melbury Osmond	Church	Wed	10:10	10:30
Milborne St Andrew	Village Hall	Fri	13:30	13:55
Milborne St Andrew	Stileham Bank	Fri	13:56	14:41
Milton Abbas	Church	Fri	15:12	15:32
Monkton Wyld	Shell Acres	Tue	11:28	12:13
Mosterton	Post Office	Thur	14:42	15:17
Motcombe	The Grange	Tue	09:44	10:04
Motcombe	Post Office	Tue	10:27	10:42

Mobile Library Service - Proposed new timetable for stops

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Mobile Stops	Location	Day	Stop	Leave
Mudeford (weekly)	Ledbury Road	Wed	09:30	11:30
Mudeford (weekly)	Sheldrake Road	Wed	11:33	12:33
Mudeford (weekly)	De Haviland Way	Wed	13:35	14:35
Mudeford (weekly)	Ledbury Road	Fri	09:30	11:30
Mudeford (weekly)	Sheldrake Road	Fri	11:33	12:33
Mudeford (weekly)	De Haviland Way	Fri	13:35	14:35
Nether Compton	Village Green	Tue	12:47	13:02
Netherbury	Cross Roads	Thur	13:30	14:00
Okeford Fitzpaine	Post Office	Mon	09:10	09:55
Organford	Tea Rooms	Thur	09:30	09:45
Owermoigne	Village Green	Thur	14:21	14:51
Piddlehinton	Paynes Close	Fri	10:08	10:48
Piddletrenthide	Wightmans Orchard	Fri	10:54	11:24
Pilsdon	Manor House	Tue	15:30	15:50
Pimperne	Walters Drive	Fri	10:40	11:05
Pimperne	Church	Fri	11:08	12:08
Portesham	Front Street	Mon	11:05	12:10
Portland Underhill (weekly)	Hambro Car Park	Mon	13:35	15:35
Puncknowle	Church	Mon	09:40	09:55
Purse Caundle	Telephone Box	Tue	15:20	15:45
Pymore	Thread Mill Lane	Tue	11:05	11:30
Rampisham	Cross Roads	Fri	12:25	12:40
Redlands	Clarendon Avenue	Mon	15:55	16:25
Salwayash	Salway Drive	Wed	12:23	12:38
Sandford Orcas	Post Office	Tue	14:44	14:59
Shapwick	Old Shop	Wed	14:05	14:20
Shillingstone	Manor Farm House	Fri	09:10	09:25
Shillingstone	Wessex Avenue	Fri	09:27	09:52
Shillingstone	Vale Terrace	Fri	09:54	10:24
Shipton Gorge	Brook Street Telephone Box	Thur	11:24	11:39
Shipton Gorge	Rockway	Thur	11:42	12:12
Shroton	Cricketers	Mon	14:07	14:52
Sixpenny Handley	Sheasby Close	Thur	13:59	14:19
Sixpenny Handley	Roebuck Inn	Thur	14:43	15:03
Sixpenny Handley	Letter Box - Dean Lane	Thur	13:42	13:57

Mobile Library Service - Proposed new timetable for stops

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Mobile Stops	Location	Day	Stop	Leave
Sixpenny Handley	St Mary's Close/Back Lane	Thur	14:21	14:41
South Perrott	Lay by opposite Coach and Horses	Thur	15:23	15:38
St Catherine's Hill	Marlow Drive	Tue	10:03	12:03
St Ives	Club, School Lane	Wed	15:00	15:20
St Leonards	Oak Tree Farm	Tue	09:29	09:49
St Leonards	Braeside Road	Thur	09:10	10:40
Stoke Abbott	Horse Trough	Thur	14:14	14:29
Stoneylawn	Outside No 5-6	Thur	09:10	09:30
Stour Row	Telephone Box	Thur	09:37	09:57
Stourpaine	Lay-by Opposite The White Horse	Mon	14:59	15:14
Stourton Caundle	Trooper Inn	Wed	09:15	09:35
Stratton	Noticeboard Post Box	Thur	09:45	10:00
Studland	Village Hall	Thur	10:15	10:40
Sturminster Marshall	Post Office	Fri	09:20	09:40
Sturminster Marshall	Village Green	Fri	09:42	10:02
Sutton Poyntz	Lay-by outside "Dolphins"	Thur	15:03	15:33
Sutton Waldron	Almhouses	Thur	09:59	10:29
Swyre	Manor Farm	Mon	09:59	10:14
Sydling St Nicholas	Bus Shelter	Wed	14:41	15:06
Symondsbury	Ilchester Arms	Tue	10:15	10:45
Tarrant Hinton	Village Hall	Wed	15:54	16:09
Tarrant Rushton	Notice Board	Wed	14:28	14:48
Thorncombe	Village Car Park	Tue	14:22	15:07
Thornford	The Clock	Tue	10:16	10:56
Todber	Lay-by B3092	Tue	09:10	09:30
Toller Porcorum	Village Notice Board	Wed	11:40	11:55
Tolpuddle	Main road / bus stop	Fri	12:08	12:33
Trent	Granary Orchard	Tue	13:10	13:35
Twyford	Prystock Cottages	Thur	11:09	11:24
Uploders	Home Farm Close	Thur	10:47	11:17
Walditch	T Junction	Tue	09:25	10:05
West Bay	Harbour Bus Shelter	Wed	14:46	15:16

Mobile Library Service - Proposed new timetable for stops

These results have been adjusted to round up stop times to the nearest 5 minutes if the travel time is greater than 15 minutes.

Mobile Stops	Location	Day	Stop	Leave
West Bexington	Telephone Box	Mon	10:18	10:48
West Knighton	Church	Fri	11:50	12:10
West Knighton	Lewell Way	Fri	12:12	12:37
West Lulworth	Castle Inn	Thur	11:35	12:05
West Lulworth	Cove Bus Stop	Thur	12:08	12:38
West Milton	Bus Stop	Tue	10:39	10:54
West Moors	St Leonards Farm	Tue	09:05	09:25
West Stafford	Barton Close	Fri	14:50	15:20
West Stour	Ship Inn Car Park	Tue	10:54	11:14
West Stour	Stour Hill Park	Tue	11:16	11:31
Whitchurch Canonorum	Village Hall	Tue	10:57	11:17
Wimborne St Giles	Almshouses	Tue	09:45	10:00
Winterborne Houghton	Telephone Box	Mon	11:13	11:43
Winterborne Kingston	War Memorial	Fri	09:25	10:25
Winterborne Stickland	Cross Tree	Fri	14:54	15:49
Winterborne Whitechurch	Lady Bailey Caravan Park	Mon	10:15	11:00
Witchampton	Club	Fri	16:05	16:20
Woodville	Stour Provost School	Thur	10:01	10:21
Woodyates	Cobley Close	Thur	12:20	12:35
Woolland	Park View	Mon	13:25	13:40
Yetminster	Stony Acres	Wed	11:07	11:37
Yetminster	Church	Wed	11:40	12:20
Yetminster	Shearstones	Wed	13:24	13:44

This publication can be made available in audio tape, large print and Braille, or alternative languages on request.